

ScottMadden to Explore a Proven Framework for Assessing and Improving Shared Services Operations Effectiveness

ATLANTA, GA – (October 16, 2018) – ScottMadden, Inc., one of North America’s leading general management consulting firms specializing in shared services, will be joining industry leaders as a sponsor and presenter at SSON’s 24th Annual HR Shared Services & Outsourcing Summit. The conference, themed “Evaluate the People Potential in HR Service Delivery,” will take place October 23–26 in Orlando, FL, and will explore key HR topics, including employee engagement, intelligent automation, HR transformation, and change management.

Whether your company is thinking about implementing an HR shared services organization, you are in the early stage of your operations, or you have an established service delivery model primed for growth, it’s important to understand the levers you can adjust to improve your effectiveness. During the summit, Courtney Jackson, Patricia Ferris, and Kimberly Davenport, partners at ScottMadden, will review a proven framework that can help you determine if your shared services operations are aligned with leading practices, and if not, how to get there.

“How do you get from good to great? You apply both tactical and transformative changes to help you realize your shared services goals,” explains Ms. Jackson. “During the event, we look forward to examining what good looks like and equipping attendees with a framework to evaluate their operations.”

For more information about advancing your HR shared services operations, please [contact us](#).

About ScottMadden’s Corporate & Shared Services Practice

ScottMadden has been a pioneer in corporate and shared services since the practice began decades ago. Our Corporate & Shared Services practice has completed more than 1,700 projects since the early 90s, including hundreds of large, multi-year implementations. Our clients span a variety of industries from entertainment to energy to high tech. Examples of our projects include business case development, shared services design, and shared services build support and implementation.

About ScottMadden, Inc.

ScottMadden is the management consulting firm that does what it takes to get it done right. Our practice areas include Energy, Clean Tech & Sustainability, Corporate & Shared Services, Grid Transformation, and Rates, Regulation, & Planning. We deliver a broad array of consulting services, ranging from strategic planning through implementation across many industries, business units, and functions. To learn more, visit www.scottmadden.com | [Twitter](#) | [Facebook](#) | [LinkedIn](#)

###

Media contact:

Mary Tew

marytew@scottmadden.com

919-714-7628