

ScottMadden Partners with APQC for a Complimentary Finance Shared Services Webinar – New Metrics and Best Practices

Financial Management Webinar – Finance Shared Services: New Metrics and Best Practices

ATLANTA, GA – (September 19, 2014) – ScottMadden, Inc., a general management consulting firm, has partnered with the American Productivity & Quality Center (APQC), a benchmarking and best practices research organization, to present a complimentary webinar, “[Finance Shared Services: New Metrics and Best Practices](#),” on September 25 from 11:00 a.m.–12:00 p.m. CDT. This session, led by [Brad DeMent](#) and [Trey Robinson](#), partners at ScottMadden, will highlight results from a new benchmarking study focused exclusively on Finance Shared Services Organizations (SSOs).

Unlike general finance benchmark studies, the Finance Shared Services Benchmarking Study focuses on specific processes handled by SSOs to give participants a better understanding of performance compared to peer organizations on costs, staffing levels, and productivity measures. This study also provides qualitative information about delivery models and other SSO practices and insight on leading practices, which proves useful to Finance SSO leaders and planners.

The webinar will address these key questions for participants:

- What are typical staffing levels for Finance SSOs?
- Which processes are most commonly offered?
- Which global models have the most efficient operations?
- What practices do top-performing SSOs employ?
- How does performance change in mature SSOs?

For more information or to register for this webinar, please [click here](#).

About APQC

APQC is a member-based nonprofit and one of the leading proponents of benchmarking and best-practice business research. Working with more than 500 organizations worldwide in all industries, APQC focuses on providing the information they need to work smarter, faster, and with confidence. Every day we uncover the processes and practices that push organizations from good to great. For more information, please visit <http://www.apqc.org/>.

About ScottMadden’s Corporate & Shared Services Practice

ScottMadden has been a pioneer in corporate and shared services since the practice began decades ago. Our Corporate & Shared Services practice has completed more than 1,100 projects since the early 90s, including hundreds of large, multi-year implementations. Our clients span a variety of industries from entertainment to energy to high tech. Examples of our projects include business case development, shared services design, and shared services build support and implementation.

About ScottMadden, Inc.

ScottMadden is the management consulting firm that does what it takes to get it done right. Our practice areas include Energy, Clean Tech & Sustainability, and Corporate & Shared Services. We deliver a broad array of consulting services ranging from strategic planning through implementation across many industries, business units, and functions. To learn more, visit www.scottmadden.com | [Twitter](#) | [Facebook](#) | [LinkedIn](#)

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