



# Accountability Model

## CHALLENGE

Accountability for compliance activities not shared across organization and the central compliance organization, which previously established the corporate NERC program, was not close to the business units doing the work. There was a lack of compliance program infrastructure, including written procedures that identified specific roles and responsibilities within business unit. Corporate and separate business units were not aligned with compliance approach.

## PROCESS

- Defined governance model for NERC compliance program
- Established hierarchy of compliance programs and procedures
- Implementation road map
- Communication on approach to other business units

## RESULTS

- Identified the approach and common milestones which can be used for developing future standards/waves
- Developed NERC accountability model
- Issued NERC compliance program processes and procedures
- Created reporting dashboards and reports for regional managers, stations, and leadership to measure success

## AT A GLANCE



**Deployed  
accountability model**



**NERC compliance program  
established for central  
compliance organization**



**Aligned business  
units with compliance  
approach**

**ScottMadden  
understands the need  
for an organized, dynamic  
system for conducting  
NERC compliance  
activities to ensure that  
they meet evolving  
requirements. [Contact  
us](#) to learn how we can  
help your organization.**

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404.814.0020



[scottmadden.com](http://scottmadden.com)



[info@scottmadden.com](mailto:info@scottmadden.com)