



Accountability Model

CHALLENGE

Accountability for compliance activities not shared across organization and the central compliance organization, which previously established the corporate NERC program, was not close to the business units doing the work. There was a lack of compliance program infrastructure, including written procedures that identified specific roles and responsibilities within business unit. Corporate and separate business units were not aligned with compliance approach.

PROCESS

- Defined governance model for NERC compliance program
- Established hierarchy of compliance programs and procedures
- Implementation road map
- Communication on approach to other business units

RESULTS

- Identified the approach and common milestones which can be used for developing future standards/waves
- Developed NERC accountability model
- Issued NERC compliance program processes and procedures
- Created reporting dashboards and reports for regional managers, stations, and leadership to measure success

AT A GLANCE



**Deployed
accountability model**



**NERC compliance program
established for central
compliance organization**



**Aligned business
units with compliance
approach**

**ScottMadden
understands the need
for an organized, dynamic
system for conducting
NERC compliance
activities to ensure that
they meet evolving
requirements. Contact
us to learn how we can
help your organization.**

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