

ScottMadden Discusses Support Services Transformation: Keys to Designing a Winning Approach

ATLANTA, GA – (May 11, 2016) – ScottMadden, Inc., a general management consulting firm, recently joined industry leaders as a sponsor and presenter at SSON’s Shared Services in Higher Education event in San Diego, CA.

At this event, ScottMadden presented an interactive workshop to walkthrough leading practice service delivery models, touch on techniques for building a business case, and discuss options for implementation based on organizational constraints. This session helped attendees understand and select proven approaches for transforming the way in which support services are provided for their organizations.

“As higher education institutions have begun transitioning toward new ways of providing administrative services, many remain in the beginning stages of the shared services maturity model. This presents opportunities to further consolidate multiple service centers, integrate cross-functional services, leverage new or existing technologies, and streamline and automate existing processes,” said Courtney Jackson, partner at ScottMadden.

For information related to our insights and laying the groundwork for shared services success, please contact us at info@scottmadden.com.

About ScottMadden’s Corporate & Shared Services Practice

ScottMadden has been a pioneer in corporate and shared services since the practice began decades ago. Our Corporate & Shared Services practice has completed more than 1,300 projects since the early 90s, including hundreds of large, multi-year implementations. Our clients span a variety of industries from entertainment to energy to high tech. Examples of our projects include business case development, shared services design, and shared services build support and implementation.

About ScottMadden, Inc.

ScottMadden is the management consulting firm that does what it takes to get it done right. Our practice areas include Energy, Clean Tech & Sustainability, Corporate & Shared Services, and Grid Transformation. We deliver a broad array of consulting services ranging from strategic planning through implementation across many industries, business units, and functions. To learn more, visit www.scottmadden.com | [Twitter](#) | [Facebook](#) | [LinkedIn](#)

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